



Policy for Use of Nemko Certification Marks

1. Purpose

This policy outlines the guidelines and requirements for the use of Nemko Certification Marks to ensure correct and consistent use.

2. Scope

This policy applies to all Authorized Users and their associated Critical Vendors.

3. Definitions

- **eLabel:** An electronic label used to indicate that a product meets certain standards set by a certifying organization.
- **Nemko Certification Mark:** A mark used to show that goods or services meet certain standards and requirements set by Nemko.
- **Authorized Users:** Entities that have received certification and are permitted to use the certification mark in accordance with the terms of the Certification Agreement and License terms
- **Critical Vendors:** Entities that an Authorized User requires that has impact on the use of the mark on certified product. An Authorized User must have the ability to contractually oblige their critical vendors adhere to the marking requirements of Nemko.

4. Usage Guidelines

- **Authorized Use:** Only manufacturers who have a valid Nemko certification are authorized to place Nemko Certification Mark on products, packaging or on electronic product label (according to this policy).
- **Correct Usage:** Nemko Certification Marks must be used in a manner that clearly distinguishes certified products from non-certified products. It shall not be used in a fashion to imply certification of non-certified products.
- **Design and colors:** Design and color schemes for certification marks are provided in the scheme specific requirements in the attached Appendices.
- **Minimum size:** In general, a certification mark shall not be less than 5mm in height. Where space limitations exist then the acceptance by the Certification Body shall be based on legibility.

- **Positioning of the mark:** Positioning of the mark is scheme dependent. In general the mark shall be placed on the product however if placement on the product is not possible due to size then the mark can be placed on the packaging under agreement with the certification body.
- **Indication of Certification:** The Nemko certification mark is an indication that the product is certified. Absence of the Mark (whether e-label or physical) indicates that the product is not certified.

5. Responsibilities

- **Authorized User:** Ensure the Nemko Certification Mark is used correctly on all materials and take responsibility for the usage by their representatives and Critical Vendors. In general the Authorized User will be the Manufacturer who is responsible for design and compliance.

6. Compliance and Enforcement

- **Monitoring:** Use of a Nemko Certification Mark is monitored through surveillance activities as described by the scheme and through other channels such as market or regulatory notices.
- **Violations:** Any misuse of a Nemko Certification Mark (either printed physically or placed on eLabel) will result in corrective actions being necessary from an Authorized User.

Examples of corrective actions may include.

- For products in-production and in-stock: require removal of the mark, or require that the
- product be changed to comply with the Certification Body's requirements.
- For products already shipped: require their recall for either removal of the mark, or for reworking to make them comply with the Certification Body's requirements.
- A public disclosure and/or legal action to take place.

Examples of misuse include:

- Applying the mark to the product without the Certification Body's written authorization.

- Applying the mark to products where changes needed to meet certification requirements have not been made.
- Applying the mark to products where required tests have not been completed.
- Unauthorized use of the mark through mail, catalogues, printing material, and any such advertising implying that products are certified when the product is not, or
- misrepresentation of the extent of the certification.
- Incomplete certification marking.
- Improper form of the mark.
- Improper method of marking.
- Improper location of the marking on the product.

7. Contact Information

For any questions or clarifications regarding this policy, please contact Nemko Group AS.
(certification@nemko.com)

Additional Details on eLabel Requirements

General Requirements

- **Compliance of marking:** In general, eLabel need to comply with ISO/IEC 22603-1 and ISO/IEC 22603-2 standards

Accessibility

- **Availability:** The eLabel must be accessible to consumers/users. This can be achieved by including the eLabel information on a built-in or removable storage/display device, or by making it available for download from the manufacturer's website.
- **Retrievability:** Consumers/users should be able to easily retrieve the eLabel information. Clear, detailed instructions must be provided for accessing the information.

Readability

- **Format:** The eLabel must be presented in a clear and readable format. The font size and style should be appropriate for the intended user, and the information should be easy to comprehend.
- **Size:** A minimum size of N-Mark shall be 100px

Updates

- **Timeliness:** Manufacturers must ensure that the eLabel information is up-to-date. Any changes to the product or certification status must be reflected in the eLabel promptly.
- **Archive:** Users should be able to retrieve historical versions of eLabel in case of any update made to it.

Content Requirements

- **Minimum information:** If eLabel is used to show compliance with N-Mark, in addition to certification mark it needs to consist as a minimum: Manufacturer identity, Product identity and Installation information (as defined by ISO/IEC 22603-1:2021 clause 4.3)
- **Consistency:** The eLabel must be consistent with the physical label in terms of content and format to avoid any confusion.

Appendix 1: Scheme specific requirements – Nemko Certification (N-mark)



N-Mark design and colors: Design and color schemes for N-Mark are provided in guideline accessible from below link. Additionally white color on a dark background or black color on a bright background are allowed.

https://nemko.brandmaster.com/fr/gallery/12291/files/highres_pdf/e0c055cb-ff3a-45db-a5da-90b19dd8edbf.pdf?cacheVersion=1715746117

The N-mark may be displayed as a physical image on the product or via the use of e-label.

Appendix 2: North America Safety



General requirements

- The certification mark shall be affixed to the label of the product unless specifically granted an alternative location by the Certification Body.
- The physical label can be supplemented by an e-label but cannot be replaced by e-label.
- The “C” is the indicator denoting compliance to the “Canadian” standard. This indicator is mandatory to designate Canadian Certification and is to be placed at the eight o’clock position.
- The “US” is the indicator denoting compliance to the “US” standard. This indicator is mandatory to designate US Certification and is to be placed at the four o’clock position.
- The mark may only be applied to the product (or packaging if applicable) at the factory or factories on record with the certification body.

Additional information required

In addition to the mark the following information must appear on the product. Where individually applied labels are used, this information shall appear on the same label as the mark unless otherwise specified.

- Model number or model name (may appear on the product either on a separate label or imprinted on the enclosure)
- Date of manufacture, serial number or date code traceable to month and year of manufacture**
- The applicants name and/or Nemko customer number for identification purpose (Nemko customer number will be assigned by Nemko if desired for identification)

- For products that have been fully certified, i.e no further evaluation is required in an end product, then reference to the “Standard” the product was tested to. The term “Electrical Safety” can be used for Canadian Certification if desired. The category may be used if desired.

ITE or ITAV – Information technology/Audio Video electrical safety standards

MEAS – Test and Measurement Equipment electrical safety safety

HOUS – Household appliances electrical safety standards

MED – Electro-medical equipment electrical safety standards

EX – Hazardous Location safety standards

Components or sub-assemblies

If a product has been certified as a component or sub-assembly, i.e requires evaluation in an end-product, then the marking protocol is the same as above but the manufacturer is reminded that the certificate of compliance and description report will identify that there are limitations on the certification that may impact acceptance with Authorities having Jurisdiction.

Examples of format are below. Note that certification to US only or Canada only will require only the applicable country identifier to be used.

Canada and US Certification



(Standard number shown is for reference only, actual standards used shall be stated)

Appendix 3 – Energy Efficiency Verification – Canada



General requirements

- The certification mark shall be affixed to the label of the product unless specifically granted an alternative location by the Certification Body.
 - External power supplies and Battery Charger regulations permit the use of the verification mark to be on the packaging of the product
- The physical label can be supplemented by an e-label but cannot be replaced by e-label.
- The “C” is the indicator denoting compliance to the “Canadian” standard. This indicator is mandatory to designate Canadian Certification and is to be placed at the eight o’clock position.
- It is required to show which aspect of a product has been certified, i.e. energy efficiency, therefore additional text is required. An example would be as follows:

Energy Verified
Rendement Énergétique Vérifié

- **NOTE: For energy efficiency both languages may be used but only one is required. The text can be above or next to the mark**

Additional information required

In addition to the mark the following information must appear on the product. Where individually applied labels are used, this information shall appear on the same label as the mark unless otherwise specified.

- Model number or model name (may appear on the product either on a separate label or imprinted on the enclosure)
- Date of manufacture, serial number or date code traceable to month and year of manufacture**
- The applicants name and/or Nemko customer number for identification purpose (Nemko customer number will be assigned by Nemko if desired for identification)
- Reference to the aspect covered by the certification, i.e standards or text indicating the aspect. Text may be in English, French or both.